



Get ready for us...

before your Hard Surface Cleaning Project

Dear Client:

Thank you for trusting us with your hardwood or stone cleaning project. When we're finished, your home will be sparkling clean, fresh and beautiful - guaranteed! Here are some suggestions for you to prepare that will help both of us:

1. Please remove all furniture and other items or materials from the areas where the cleaning will take place.
2. Vacuum, dust mop or sweep floors, run soft tipped vacuum tool along baseboards before we arrive.
3. Remove any rugs, doormats, floor runners, etc. Shake out floor coverings before returning to cleaned project.
4. Please pin up any full-length draperies so that they will be at least 6 inches off the floor.
Draw blinds to create well-lit working environment.
5. Call attention to any spots or stains, which may require special techniques to your technician.
6. For your pet's peace of mind (and ours!) please put them in a safe, quiet place where our cleaning won't disturb them.
7. For safety sake, be sure to keep an extra close eye on your curious little ones.

*Thank you for working with us.
If there is anything we can do to make this experience better for you, please let us know.
We look forward to serving you.*

Special after-care information:

1. Use only professional cleaning and sealing products on your floors and countertops.
2. Vacuum regularly. Adjust vacuum to lowest level.
3. Clean weekly with a regular "damp mop." Use a dry non-treated dust mop. It is the unseen dirt and grit that damages hard surfaces.
4. Keep off wet surfaces until dry, wet floors may be slippery.
5. Avoid spills and clean up spills as quickly as possible. Do everything possible to prevent accidents with perfumes, tooth paste and makeup. These often contain harmful ingredients that may deteriorate your sealer. If a stain appears call us at 1-800-711-1183.
6. Prevent over-spraying of aerosols in areas with protected hard surfaces. Sprays can leave residue and make surfaces slick.
7. Teflon or felt can be used to protect furniture damage and wear patterns on flooring.
8. Consult your cleaning professional about **Ecoteam's** Six-Month and Annual Maintenance Plans.