



Get ready for us...

before your upholstery cleaning project

Dear Client:

Thank you for trusting us with your upholstery cleaning project. When we're finished, your homes upholstery will be sparkling clean, fresh and beautiful - guaranteed! Here are some suggestions for you to prepare that will help both of us:

1. Please advise your technician about any special requirements to follow when moving your furniture; weak legs, loose tops, etc.
2. Please inspect for any valuables that may have fallen behind the cushions or inside the framework.
3. Please inspect for any preexisting fabric and/or seam damage.
4. Please vacuum your furniture and cushions of all debris and pet hair.
5. For safety sake, remove all breakable/valuable items from end tables, sofa tables and coffee tables.
6. Please call to your technicians attention any spots or stains which may require special techniques.
7. For your pet's peace of mind (and ours!) please put them in a safe, quiet place where our cleaning won't disturb them.
8. A special note about odors:
We do everything possible to reduce or eliminate pet odors. However, due to depth of contamination, 100% success may not be attainable. Also, for several days after cleaning you may notice an elevated odor due to higher humidity levels and "off gasing".
9. For safety sake, be sure to keep an extra close eye on your curious little ones.
10. Most importantly, if there is anything we can do to make this experience a better one for you, please let us know.

Thank you for working with us. We look forward to serving you.

Special after-care information:

1. Please leave your plastic "tabs" and "blocks" under your furniture for 24 hours after cleaning. If it is physically difficult for you to remove the tabs, please call us and we'll help.
2. For your children's and pet's safety please do not let them crawl or lay on the upholstery until they are completely dry.
3. If your furniture receives an application of fabric protection, be aware that the total drying time will increase.