



Get ready for us...

before your carpet cleaning project

Dear Client:

Thank you for trusting us with your carpet cleaning project. When we're finished, your home will be sparkling clean, fresh and beautiful - guaranteed! Here are some suggestions for you to prepare that will help both of us:

1. Please advise your technician about any special requirements to follow when moving your furniture; weak legs, loose tops, etc.
2. Please vacuum your carpeting before we arrive.
3. Please pin up any full length draperies so that they will be at least 6 inches off the floor.
4. Also, please pin up any skirts on upholstered furniture which may be touching the carpet.
5. Remove all breakable items from furniture which will have to be temporarily moved from its regular location.
6. Any small pieces, such as dining room chairs, magazine racks, floor plants, etc. that you can remove from the carpet to be cleaned will shorten processing time and return the carpet to normal use sooner.
7. China cabinets, sectional sofas, entertainment centers, antique and fragile furniture cannot be moved. However, carpet underneath such items can be hand cleaned where sufficient room is available, or we can edge right around the base.
8. Please call to your technicians attention any spots or stains which may require special techniques.
9. For your pet's peace of mind (and ours!) please put them in a safe, quiet place where our cleaning won't disturb them.
10. A special note about odors:
We do everything possible to reduce or eliminate pet odors. However, due to depth of contamination, 100% success may not be attainable. Also, for several days after cleaning you may notice an elevated odor due to higher humidity levels and "off gasing".
11. For safety sake, be sure to keep an extra close eye on your curious little ones.
12. Most importantly, if there is anything we can do to make this experience a better one for you, please let us know.

Thank you for working with us. We look forward to serving you.

Special after-care information:

1. Please leave your plastic "tabs" and "blocks" under your furniture for 24 hours after cleaning. If it is physically difficult for you to remove the tabs, please call us and we'll help.
2. For your children's and pet's safety please do not let them crawl or lay on the carpets until they are completely dry.
3. Some deep-set oily and protein stains will be removed during cleaning, but over a period of time they may "resurface" from the pad. If this happens, just give us a call and we'll attempt to remove these stains again at absolutely no cost to you.