



Get ready for us...

before your air duct cleaning project

Dear Client:

Thank you for trusting us with your air duct cleaning project. When we're finished, your home's air handling system will be clean, fresh and dust free, guaranteed! Here are some suggestions that will help you prepare for you service appointment:

1. Clear a wide path from the closest exterior door to the HVAC system.
2. Remove all obstacles from 6' around the entire HVAC system.
3. For your pet's peace of mind (also ours!) please put them in a safe, quiet and comfortable place where the noise from our cleaning equipment won't disturb them.
4. For safety sake, please keep a close eye on those curious little ones.
5. Move anything obstructing our access to the return and supply vents in each room.
6. Purchase a new filter and we'll be glad to replace it for you once your system has been cleaned at no additional cost. (electronic filters exempt)
7. If you're scheduled for a dryer vent cleaning; please disconnect the dryer from its energy source and slide unit out providing as much access as possible to the vent itself.
8. If outside temperatures are below 40 degrees; it's probably in your best interest to stay in an interior portion of the house with a space heater or some other type of safe heating device. Interior temperatures will drop during the cleaning process.

Thank you for working with us. We look forward to serving you.

Special after-care information:

1. It's entirely normal to get a burn-off odor once the system is restarted after the cleaning process.
2. Additionally, you may smell a disinfectant type odor. This will quickly dissipate once the system has run for a few minutes.
3. We do our best to return all vents to their pre-cleaning set position. However, it would be in your best interest to check them yourself to ensure they are set where it's most comfortable.